



**Driving Success:
Strategic Partnership Review**



Milestones & Progress in Partnership

Phase 1: Manhattan Hospital to Manhattan Hospital

Start Date: May 1st 2024

- Tisch
- ACC
- Berkley Park
- LOH
- Bellevue

Phase 2: Manhattan Hospital – Brooklyn Hospital

Start Date: June 10th 2024

“Triangle”

- Lutheran
- Steinberg
- Tisch

Phase 3: Manhattan Hospital Long Island

Start Date: July 15th 2024

- NYU Long Island
- Long Island Community Hospital
- Tisch

Phase 4: Perlmutter Cancer Center locations to Hospitals

Start Date: September 30th 2024

- NYU Long Island Blood Bank
- PCC Lake Success

Phase 5: FGP Locations to Hospital

Start Date: December 2nd 2024

- Ambulatory Care West Side
- Tisch



RDS Onboarding Process

New Steps Integrated, Effective January 9:

- “Leadership Alignment & Final Communication Before Go-Live”
- “Disengaging the Current Courier Service”



Deploy RDS- NYULH Courier Request Intake Form



Phone & Email Campaign To Schedule Appointment



Intake Meeting



Site Visit: Assess Pickup Locations and Install Signage with Location Scans



Data Importation



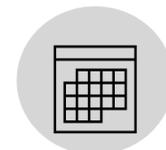
Training & Dry Runs



Leadership Alignment & Final Communication Before Go-Live



Disengaging the Current Courier Service



1 - 2 Weeks to Onboard

What We Need to Finalize Last Phase

Understand Times for Prescheduled Pickups

➔ 60 Min Window vs Lockbox

Why?.....

60 Minute Pickup Windows

- ➔ Requires increased driver availability to meet tight schedules
- ➔ Demands more integration to coordinate and prevent delays

Lockbox Pickups

- ➔ Offer greater operational flexibility
- ➔ Requires minimal integration and allows for fewer resources.



Let's Make This Happen

Projections & Roadmap

- ➔ **RDS Delivery Projection: 8-10 sites onboarded a week**
- ➔ **Phone and Email Campaign for Appointment Setting**
- ➔ **Confirm Scope of Work with NYU Leadership**
- ➔ **Site Visits/Location Scans/ Training**
- ➔ **Date Creation and Importation**
- ➔ **Start onboarding new locations while finalizing previous ones**
- ➔ **1-2 week timeline from site visit**



Projection 8-10 Appointments Per Week

