Level 1: Initial Support Contact
General Questions | Order Placement | Routine ETA Updates | Request for Proof of Delivery

Customer Service Team → Ext. 1
24/7 support

info@rdsdelivery.com
212-260-5800

Level 2: Priority Escalation
Time Critical Delay | Failed Pick-Up | Support for Specialized Inquiries

Nico Bonafine → Ext 210
nicolas@rdsdelivery.com
8:30 am - 5:30 pm EST

Roberto Quiroz → Ext 226
roberto@rdsdelivery.com
2:00 pm - 10:00 pm EST

Kris Reyes → Ext 216
kris@rdsdelivery.com
10:00 pm - 7:00 am EST

Francisco Tablon → Ext 207
francisco@rdsdelivery.com
10:30 am - 7:30 pm EST

Vanessa Torres → Ext 227
vanessa@rdsdelivery.com
10:30 am - 7:30 pm EST

Janina Villeda → Ext 219
janina@rdsdelivery.com
10:00 pm - 7:00 am EST

Level 3: Senior Support Contact
Emergency Service Request | Critical Recovery Plan

Jenna Romero → EXT 223
(631) 935-9458
jenna@rdsdelivery.com
8:00 am - 5:00 pm EST

Roger Fagan → EXT 257
(631) 935-9473
roger@rdsdelivery.com
8:00 am - 5:00 pm EST

Ana Jara → EXT 206
(917) 595-2618
ana@rdsdelivery.com
8:00 am - 5:00 pm EST

Justin Moshensky → EXT 220
(516) 369-2123
justin@rdsdelivery.com

David Zogby → EXT 201
(917) 642-5269
david@rdsdelivery.com

RDS SAME DAY DELIVERY